



## Information Consumer IQ Satisfaction Rating

<b>Information Group(s) Required:</b>	[Insert name(s) of Information Groups required to perform your work]
<b>Information Consumer:</b>	[Insert your name here]
<b>Assessor Contact #:</b>	[Insert telephone number and email address here]
<b>Processes Performed</b>	[Describe the processes you perform requiring the information]
<b>Business Area:</b>	[Insert your business area here]
<b>Date Assessed:</b>	[Insert the date you provided this IQ assessment]

### How Do You Rate the Quality of the Information You Require?

Rating Categories:	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Procedure: 1. Mark your level of satisfaction with each category of IQ you experience. 2. Rank the importance of the IQ characteristics to you in thirds. 1 <sup>st</sup> = 4 highest importance; 2 <sup>nd</sup> = 4 next highest importance; 3 <sup>rd</sup> = 4 third-tier importance
<i>Information Quality Characteristic</i>					<i>Importance Ranking</i>
1. Availability: I can get (or access) the information directly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 1 <sup>st</sup> ; <input type="checkbox"/> 2 <sup>nd</sup> ; <input type="checkbox"/> 3 <sup>rd</sup>
2. Timeliness: I get the information when I need it	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 1 <sup>st</sup> ; <input type="checkbox"/> 2 <sup>nd</sup> ; <input type="checkbox"/> 3 <sup>rd</sup>
3. Value Completeness: The data values for the information I get (or access) are complete	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 1 <sup>st</sup> ; <input type="checkbox"/> 2 <sup>nd</sup> ; <input type="checkbox"/> 3 <sup>rd</sup>
4. Accuracy: The information is correct	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 1 <sup>st</sup> ; <input type="checkbox"/> 2 <sup>nd</sup> ; <input type="checkbox"/> 3 <sup>rd</sup>
5. Fact completeness: There are no additional, required data elements (facts) that I need to perform my work	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 1 <sup>st</sup> ; <input type="checkbox"/> 2 <sup>nd</sup> ; <input type="checkbox"/> 3 <sup>rd</sup>
6. Contextual clarity: The information is presented in an easily usable and understandable format	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 1 <sup>st</sup> ; <input type="checkbox"/> 2 <sup>nd</sup> ; <input type="checkbox"/> 3 <sup>rd</sup>
7. Definition quality: The meaning of the information is clear; I can get the definition easily when I need to	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 1 <sup>st</sup> ; <input type="checkbox"/> 2 <sup>nd</sup> ; <input type="checkbox"/> 3 <sup>rd</sup>
8. Usefulness: The information enables me to be efficient	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 1 <sup>st</sup> ; <input type="checkbox"/> 2 <sup>nd</sup> ; <input type="checkbox"/> 3 <sup>rd</sup>
9. Rightness: The information enables me to be effective	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 1 <sup>st</sup> ; <input type="checkbox"/> 2 <sup>nd</sup> ; <input type="checkbox"/> 3 <sup>rd</sup>
10. Ease of use: The presentation of information is intuitive and useful	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 1 <sup>st</sup> ; <input type="checkbox"/> 2 <sup>nd</sup> ; <input type="checkbox"/> 3 <sup>rd</sup>
11. Other IQ requirement:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 1 <sup>st</sup> ; <input type="checkbox"/> 2 <sup>nd</sup> ; <input type="checkbox"/> 3 <sup>rd</sup>
12. Other IQ requirement:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 1 <sup>st</sup> ; <input type="checkbox"/> 2 <sup>nd</sup> ; <input type="checkbox"/> 3 <sup>rd</sup>